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# **Modeling Virtualized Environments in Simalytic® Models by Computing Missing Service Demand Parameters**

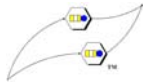
CMG2009 Paper 9103, December 11, 2009

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<http://www.simalytic.com>

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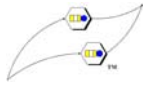
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## **OR**

# **Using Virtual Data to Model Virtual Systems**

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# Agenda

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## ◆ Introduction

- Capacity Planning and Virtualization

## ◆ The Problem

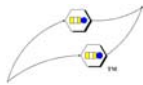
- Missing Measurements in Virtualization Guests

## ◆ A Proposed Solution

- Computing Missing Service Demand Parameters

## ◆ Conclusion

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# Introduction

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## ◆ Capacity Planning

- Capacity is Measured by Business Performance Objectives
  - Making decisions about resource requirements
- What do we have to buy and when do we have to buy it to make sure that the business applications perform at the level required to insure the business succeeds?

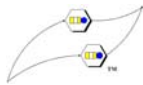


# Introduction

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## ◆ Capacity Planning

- Two key aspects:
  - Demand for available resources
    - What do we have to buy
  - Effective completion of business work
    - When to buy it?
- Requires some predictive technique
  - Usually some form of model
    - Simple: trend or other statistical techniques
    - Advanced: simulation or queuing network

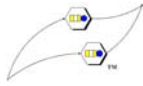


# Introduction

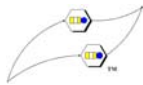
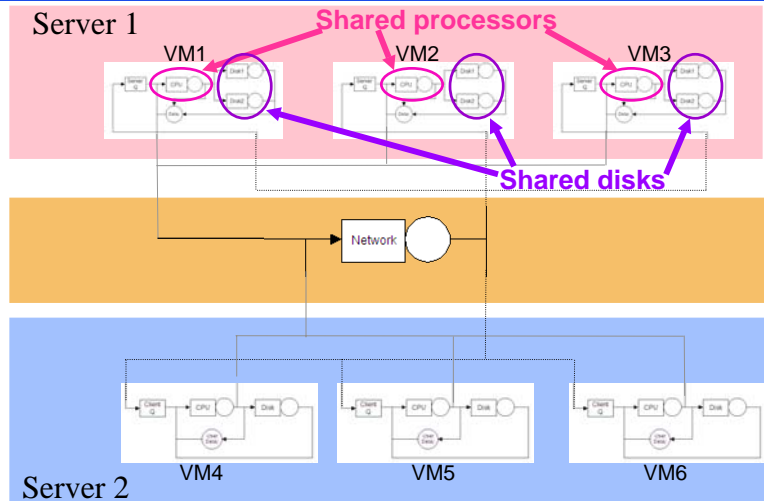
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## ◆ Virtualization

- Increasing parallelization within the host system
  - Increase productive business-related work
  - Increase the usage of resources
- Virtualized environment control program
  - Hypervisor
    - Usually implies a hardware implementation
  - VMM (Virtual Machine Monitor)
    - VMM often implies a software implementation
      - ◆ Will use VMM for all virtualization control programs



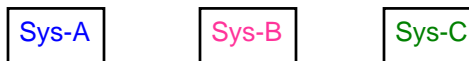
# Virtualization Model



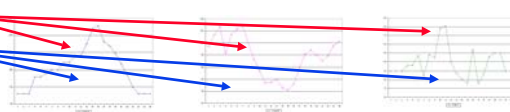
# Introduction

## ◆ Virtualization

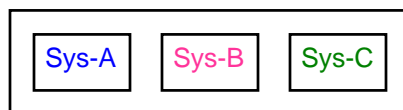
- From:



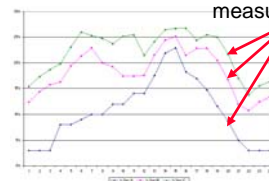
Good system level  
and process level  
measurements

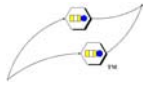


- To:



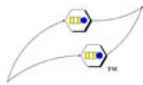
Only system level  
measurements





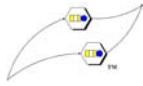
## The Problem

- ◆ **Measurements in Virtualization Environments**
  - Guest Operating Systems
    - Most not Virtualization aware
      - Incorrect accounting for time when guest VM not active
        - ◆ Rate based measurements incorrect
        - ◆ Count based measurements valid
  - Hypervisor
    - Accurately measures Guest VM active time
      - Cannot measure processes within the Guest O/S
  - Affects measurements needed for models
    - VM System Level Service Times good
    - Process Level Service Times incorrect



## Capacity Models

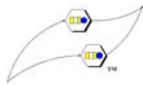
- ◆ **What Virtualization does to Models**
  - Reduces accuracy – Measurement issues:
    - System clock
    - Accounting for dispatch time of other VMs
    - Interrupts – delays and re-driven to VM
    - VM vs. process priority
    - Delays – where are they accounted for
    - Virtualization overhead
      - VMM (Virtual Machine Monitor) and VM context switch
    - Interference from other VMs
  - Complicates Workload Characterization
    - Shared resources



## Where's the Data

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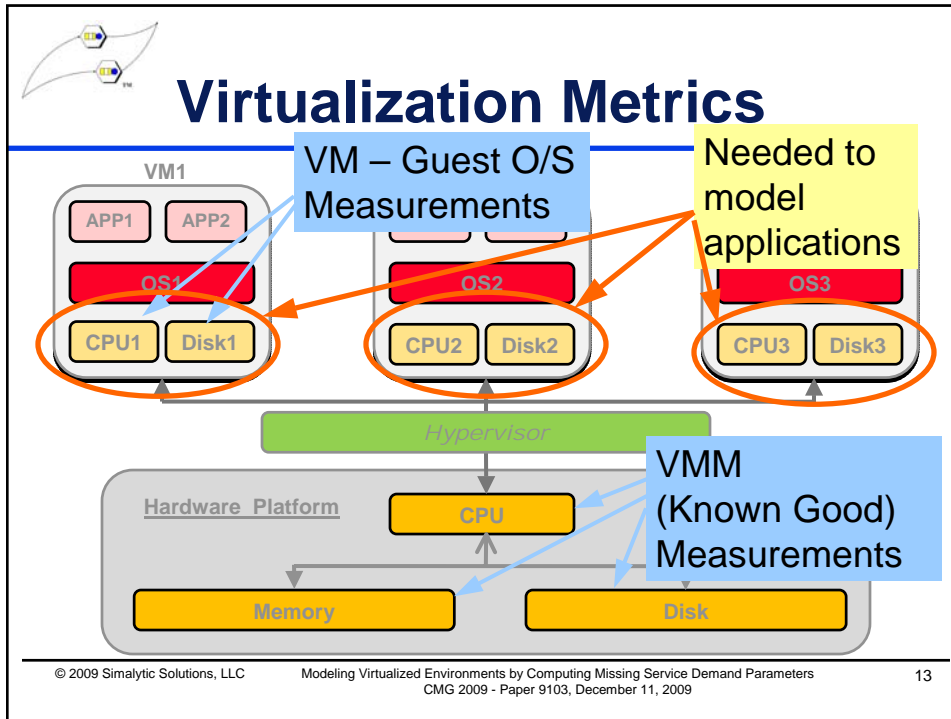
- ◆ **If It's Not There...**
  - It's missing!
- ◆ **If It's Wrong...**
  - It's missing!
- ◆ **If You Can't Trust It...**
  - It's missing!



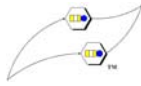
## A Proposed Solution

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- ◆ **Use known good measurements**
  - VM utilization
    - from the VMM (Virtual Machine Monitor)
  - Transaction arrivals
    - from application measurements
  - Transaction response times
    - from application measurements
- ◆ **Use a Simalytic Model**
  - Builds relationships
  - Iterative design
  - Leverages existing tools

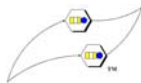


- ## Model Requirements
- ◆ **Application Transaction Arrivals**
    - Count of transactions over many intervals
  - ◆ **Application Response Times**
    - Always needed for validation of model results
      - Now needed for Solver calculations
  - ◆ **Service Demand**
    - Menascé technique to compute class service demand from total service demand
      - VMM measurements used to compute VM level measurements that guest O/S cannot provide
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## Implementation Approach

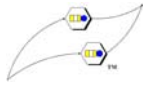
- ◆ **Collect Measurement Data**
  - Application – counts and response times
  - VMM resource usage
- ◆ **Compute Service Demand by Application**
  - Validate against measured response times
- ◆ **Build Model of Overall Virtualization Environment**
  - Using a Simalytic Model to express the relationships between applications



## Implementation

- ◆ **Measurements**
  - Collect measurements
    - From the applications
      - Actual response times
      - Actual transaction counts
    - From the VMM
      - Total utilization for each resource (CPU, disks, etc.)
  - Multiple intervals
    - Measurements are needed for many intervals
      - Variety is important!
        - but avoid problem areas like low utilization effect
          - ◆ Low to high counts for each application
          - ◆ Low to high resource utilization

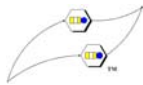




## Implementation

### ◆ Compute Service Demand

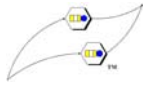
- Use collected measurements to construct multiple Open Multiclass QN formulae
  - Each uses the transaction response time and count for each class (application) along with the total service demand for each resource (CPU, disks, etc.) for one measurement interval.
- Solve the non-linear constraint problem
  - *Computing Missing Service Demand Parameters for Performance Models*. Danny Menascé, CMG 2008.
  - Can be done with Microsoft Excel Solver



## Implementation

### ◆ Model Beyond What was Measured

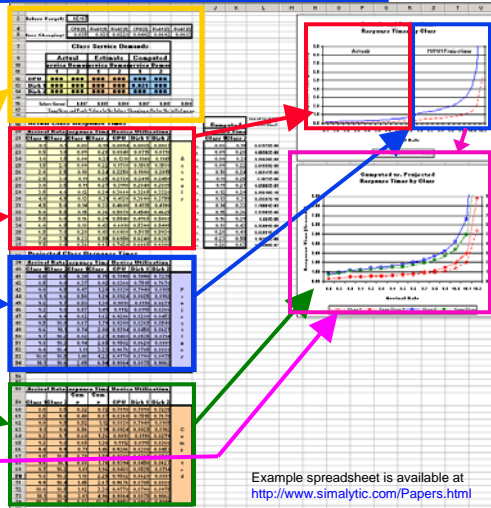
- Measurement data provides historical view
  - Many intervals available
    - But at lower than expected future traffic volume
- Model results provide future view
  - Answer the classic questions:
    - When does response time become unacceptable?
    - What resource saturates first?
- The following example takes this approach
  - Measure system and applications at lower volumes
  - Predict behavior at higher volumes
    - Different than example in the paper



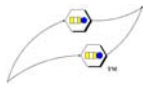
# Excel Solver Spreadsheet

## ◆ Solves Multiple Equations

- Initial Guess and Solver Results
- Known Good Measurements
- “Actual” measurements
- Computed measurements
- Validation



Example spreadsheet is available at <http://www.simalytic.com/Papers.html>

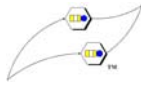


# Using Excel Solver

## ◆ Solver Results – Example Spreadsheets

- Start with initial guess
  - Same for both classes – calculated from VMM resource measurements divided sum of trans in both classes.
- Computes values for both classes
  - non-linear constraints
- Actual Service Demand Data
  - Not real measurements
    - Validate approach
    - Generate data for testing

A	B	C	D	E	F	G	H
2	Solver Target:		6.3E-07				
4	Solver Changing Variable Cells:		CPU (1), Disk1 (1), Disk2 (1), CPU (2), Disk1 (2), Disk2 (2)				
5	Solver Changing Variable Cells:		0.035, 0.021, 0.0228, 0.04918, 0.06924, 0.06832				
<b>Class Service Demands</b>							
			Actual Service Demand		Estimate Service Demand		Computed Service Demand
			1	2	1	2	1 2
12	CPU		0.020	0.074	0.047	0.047	0.035 0.049
13	Disk 1		0.027	0.058	0.043	0.043	0.021 0.069
14	Disk 2		0.032	0.055	0.044	0.044	0.023 0.068
16	Solver Guess:		0.047, 0.043, 0.044, 0.047, 0.043, 0.044				
17	Copy these and Paste Values to the Solver Changing cells for the initial guess.						



# Using Excel Solver

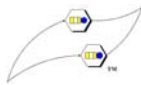
## ◆ “Actual” Service Demand Values

- Used at low transaction volume to create known good response times and device utilizations
  - Used for Solver goals
  - Simulates actual known good measurements
    - M/M/1 formulae

Actual Service Demand			Actual Class Response Times				Device Utilization			Response Times		Sum of Sq of RT Diff. (Goal-Comp)
Service Demand	1	2	Class 1	Class 2	Class 1	Class 2	CPU	Disk 1	Disk 2	Class 1	Class 2	
9												
10												
11	1	2										
12	0.020	0.074										
13	0.027	0.058										
14	0.032	0.055										
15												

Arrival Rate	Response Times	Device Utilization	Response Times							
Class 1	Class 2	CPU	Class 1	Class 2						
20	0.1	0	0.00	0.10	0.0094	0.0085	0.0087	0.00	0.35	6.81379E-05
21	0.5	1	0.09	0.20	0.0840	0.0715	0.0710	0.09	0.20	4.02802E-05
22	1.0	1	0.09	0.21	0.1310	0.1140	0.1145	0.09	0.21	2.30920E-05
23	1.5	2	0.09	0.22	0.1780	0.1565	0.1580	0.09	0.22	2.04392E-05
24	2.0	2	0.10	0.24	0.2250	0.1990	0.2015	0.10	0.24	1.88317E-05
25	2.5	3	0.11	0.25	0.2720	0.2415	0.2450	0.11	0.25	1.10758E-05
26	3.0	3	0.11	0.27	0.3190	0.2840	0.2880	0.11	0.27	4.83802E-06
27	3.5	4	0.12	0.29	0.3660	0.3285	0.3320	0.12	0.29	8.30910E-10
28	4.0	4	0.13	0.31	0.4130	0.3690	0.3755	0.13	0.31	9.20537E-10
29	4.5	5	0.14	0.33	0.4600	0.4115	0.4190	0.14	0.33	7.70081E-09
30	5.0	5	0.15	0.35	0.5070	0.4540	0.4625	0.15	0.35	2.31908E-05
31	5.5	6	0.16	0.36	0.5540	0.4965	0.5060	0.16	0.36	4.46448E-06
32	6.0	6	0.16	0.43	0.6010	0.5390	0.5495	0.16	0.43	6.50304E-06
33	6.5	7	0.20	0.48	0.6480	0.5815	0.5930	0.20	0.48	6.05591E-05
34	7.0	7	0.23	0.55	0.6950	0.6240	0.6365	0.23	0.55	1.16189E-05
35	7.5	8	0.25	0.63	0.7420	0.6665	0.6800	0.25	0.63	1.98308E-07



# Using Excel Solver

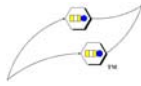
## ◆ “Actual” Service Demand Values

- Used at high transaction volume to create “actual” (projected) response times and device utilizations
  - Predicts results at higher arrival rates
  - Simulates future actual measurements to validate Solver results

Actual Service Demand			Projected Class Response Times				Device Utilization		
Service Demand	1	2	Class 1	Class 2	Class 1	Class 2	CPU	Disk 1	Disk 2
9									
10									
11	1	2							
12	0.020	0.074							
13	0.027	0.058							
14	0.032	0.055							
15									

Arrival Rate	Response Times	Device Utilization					
Class 1	Class 2	CPU	Disk 1	Disk 2			
38							
39							
40							
41	8.0	8	0.30	0.7	0.7890	0.7090	0.7235
42	8.5	9	0.37	0.9	0.8360	0.7515	0.7670
43	9.0	9	0.47	1.2	0.8830	0.7940	0.8105
44	9.1	9	0.50	1.2	0.8824	0.8025	0.8195
45	9.2	9	0.53	1.3	0.9018	0.8110	0.8279
46	9.3	9	0.57	1.4	0.9112	0.8195	0.8365
47	9.4	9	0.62	1.6	0.9206	0.8280	0.8453
48	9.5	9	0.67	1.7	0.9300	0.8365	0.8540
49	9.5	10	0.74	2.0	0.9394	0.8450	0.8627
50	9.7	10	0.82	2.2	0.9488	0.8535	0.8714
51	9.8	10	0.94	2.6	0.9582	0.8620	0.8801
52	9.9	10	1.11	3.2	0.9676	0.8705	0.8888
53	10.0	10	1.40	4.2	0.9770	0.8790	0.8975
54	10.1	10	2.05	6.5	0.9864	0.8875	0.9062
55	10.2	10	5.40	18.8	0.9958	0.8960	0.9149



# Using Excel Solver

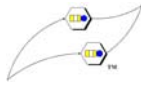
## ◆ Computed Service Demand Values

- Used to create “computed” response times and device utilizations
  - Solver results
  - Validated against “projected” values

		Actual		Estimate		Computed	
		Service Demand		Service Demand		Service Demand	
		1	2	1	2	1	2
12	CPU	0.020	0.074	0.047	0.047	0.035	0.049
13	Disk 1	0.027	0.058	0.043	0.043	0.021	0.069
14	Disk 2	0.032	0.055	0.044	0.044	0.023	0.068

		Arrival Rate		Response Times		Device Utilization		
		Class 1	Class 2	Comp Class 1	Comp Class 2	CPU	Disk 1	Disk 2
58								
59								
60		8.0	8.0	0.32	0.72	0.7890	0.7090	0.7235
61		8.5	9.0	0.40	0.87	0.8360	0.7515	0.7670
62		9.0	9.0	0.52	1.12	0.8830	0.7940	0.8105
63		9.1	9.0	0.56	1.19	0.8924	0.8025	0.8192
64		9.2	9.0	0.60	1.26	0.9018	0.8110	0.8279
65		9.3	9.0	0.65	1.36	0.9112	0.8195	0.8366
66		9.4	9.0	0.71	1.46	0.9206	0.8280	0.8453
67		9.5	9.0	0.79	1.59	0.9300	0.8365	0.8540
68		9.6	10.0	0.88	1.76	0.9394	0.8450	0.8627
69		9.7	10.0	1.01	1.96	0.9488	0.8535	0.8714
70		9.8	10.0	1.18	2.25	0.9582	0.8620	0.8801
71		9.9	10.0	1.45	2.67	0.9676	0.8705	0.8888
72		10.0	10.0	1.92	3.38	0.9770	0.8790	0.8975
73		10.1	10.0	3.01	4.96	0.9864	0.8875	0.9062
74		10.2	10.0	8.83	13.18	0.9958	0.8960	0.9149



# Using Excel Solver

## ◆ Solver Answer Report

- Shows details behind solution

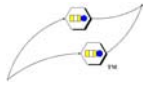
Cell	Name	Original Value	Final Value
\$C\$2	Solver Target	6.2770E-07	7.6437E-08

Cell	Name	Original Value	Final Value
\$C\$5	Solver Changing CPU(1)	0.05	0.03
\$D\$5	Solver Changing Disk(1)	0.02	0.02
\$E\$5	Solver Changing Disk(2)	0.020756384	0.024810104
\$F\$5	Solver Changing CPU(2)	0.043762379	0.045056026
\$G\$5	Solver Changing Disk(1)	0.026323976	0.026566814
\$H\$5	Solver Changing Disk(2)	0.026224865	0.026544736

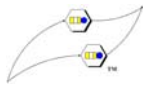
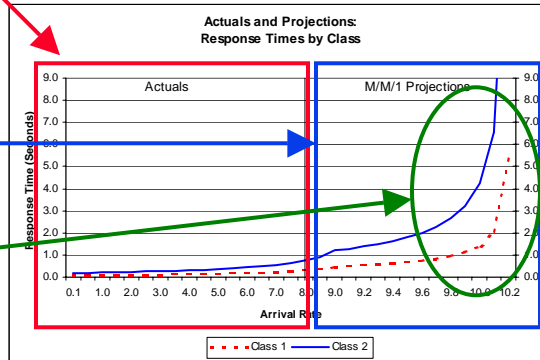
Cell	Name	Cell Value	Formula	Status	Slack
\$B\$22	0.6:0 Class 1	0.05	\$B\$22 >= 0	Not Binding	0.09
\$B\$23	0.6:0 Class 2	0.18	\$B\$23 >= 0	Not Binding	0.18
\$B\$24	0.6:0 Class 1	0.08	\$B\$24 >= 0	Not Binding	0.09
\$B\$25	0.6:0 Class 2	0.25	\$B\$25 >= 0	Not Binding	0.22
\$B\$26	1.0:1.5 Class 1	0.09	\$B\$26 >= 0	Not Binding	0.09
\$B\$27	1.0:1.5 Class 2	0.25	\$B\$27 >= 0	Not Binding	0.21



# Application Performance

## ◆ Two groups of measurements

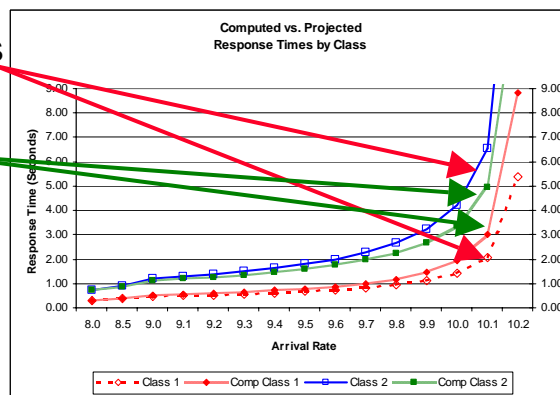
- “Actuals” are data used to create the models
- “Projections” are data used as post-model measurements
- Each class (application) shows response time increase as utilizations go up

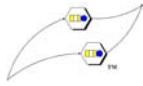


# Application Prediction

## ◆ How Well do Computed Results Match

- Actual Measurements
- Results using Computed Service Demands
- Some difference but same trend



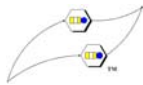


## Usage

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### ◆ How Can Computed Service Demands be Used?

- Stand-alone models
  - Same as measured service demands
    - Adjustments may be needed for VMM overhead and other interference – similar to other model calibrations
- Simalytic Models
  - Enhanced Simalytic Function for multi-tier models
    - Dynamic calculations to
      - ◆ simulate complex usage patterns
      - ◆ account for effects of spikes in other workloads



## Conclusion

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### ◆ Future Work

- Explore criteria around measurement collection
  - How many intervals needed for minimal effectiveness
  - What improves accuracy
- Incorporate solver into modeling tool
  - Possibly as enhanced Simalytic Function

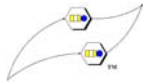


## Conclusion

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### ◆ Valid Approach

- Works with synthetic test data
  - Some differences
    - between projected and computed results
  - But trends usable for planning
- Refinement needed
  - account for VMM overhead
- Model virtual systems with virtual data



## Missing Data Doesn't Stop a Real Modeler!

Presentation and spreadsheet will be available  
at: <http://www.simalytic.com/Papers.html>